

Wakelight Technologies, Inc.



BEST PLACES TO WORK
WINNER:



Wakelight is about people – bright, dedicated and motivated. At left, Wakelight team members at a recent gathering.

When Joy Hess decided to start a technology company, she researched what successful high-tech companies did well and added her own experience. She was one of only a handful of women electrical engineers working on government contracts in the 1980s in telecommunications and data networks.

In 2000, she earned an Executive MBA from the University of Hawaii and, in 2002, founded Wakelight Technologies, Inc. She formed a strong management team with strengths in government contracting and human resource management to augment her extensive background in telecommunications and information technology.

Founded on its strength in information technology, Wakelight today has expanded its core competencies to include telecommunications, management, engineering and technical services, human resource management and infrastructure support.

“When we set out to create a high performance organization, we developed a corporate culture that encourages mutual respect, collaboration, open communication and innovation. Key to this is our management team – knowledgeable, focused, responsive and caring,” Hess explains.

Just eight years later in 2010, Wakelight Technologies was honored to be selected as one of Hawaii’s Best Places to Work. “We make people a priority – our individual employees and our customers. Each person knows we truly care about them,” says Hess.

Wakelight provides competitive compensation and robust benefits to its team of 50 highly skilled professionals. Wakelight attracts and retains individuals with professional certifications, advanced training, specialized education with extensive technology and management experience. Wakelight enjoys a low turnover and strong employee loyalty.

With many employees working offsite, Wakelight sponsors quarterly luncheons and annual events to bring the team together. “The company genuinely cares for the employees and holds functions so the different staffs can meet,” wrote one employee in the Best Places survey. “The owner’s personal touch is rare in the government contract field.”

“Our goal is to be successful as individuals, as a united team and most importantly, as a company whose number one goal is commitment to excellence for ourselves and our customers,” says Hess. Wakelight’s work excellence and strong customer loyalty are reflections of its satisfied employees.

“What stands out in this organization is leadership – energy, open communications, teamwork, and concern for employees. There is long-term strategy for growth and seeking new opportunities that gives this organization an edge to succeed,” wrote another employee in the survey.

“Our management team is gratified by the wonderful comments we receive from our employees and their efforts to deliver superior customer satisfaction,” says Hess. “Our goal is to make Wakelight even better for our employees and our customers.” ■



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